



**ABSTRACT**

Health and Family Welfare Department - Tamil Nadu Health Systems Project - Establishment of Emergency Management Services for various types of emergency cases, accident victims, etc., by GVK- Emergency Management Research Institute, Hyderabad -Extension of the Service for a further period of five years - Orders Issued.

**HEALTH AND FAMILY WELFARE (EAP1/1) DEPARTMENT**

G.O.(Ms)No.118

Dated:29.05.2013  
Thiruvalluvar Aandu - 2044  
Vijaya Vaigasi - 15

Read:

G.O (Ms) No.137, Health and Family Welfare Department (EAP1/1) Department dated:05.05.2008.

Read also:

From the Project Director, Tamil Nadu Health Systems Project, Letter. No.222/TNHSP/TN-EMRI/2013, dated:10.02.2013, 08.03.2013 and 14.04.2013

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**ORDER:**

In the G.O. read above, the Government accorded sanction for establishment of Emergency Management Services in Tamil Nadu under the Public Private Partnership Scheme. A Memorandum of Understanding (MOU) with the Emergency Management Research Institute (EMRI), Hyderabad was signed on 06.05.2008 and the services were put into operation on 15.09.2008. As per the MOU, the staff for running the central control room, ambulances, supervision and monitoring, management, etc., shall be selected, trained and positioned by EMRI in the respective place. Further, the entire Emergency Response Management Service shall be organized, managed, supervised and monitored by Emergency Management Research Institute (EMRI). The Emergency Management Service provided to the Public is free of cost and the funds for Non recurring and recurring cost shall be released to the Emergency Management Research Institute by the Government through Tamil Nadu Health Systems Project in advance for each quarter. Emergency Management Research Institute should produce the utilization certificate for the expenditure details at the end of the first quarter following the release of funds. Then, Emergency Management Research Institute should provide the audited expenditure statement by the end of the second quarter after the release of advance. This mechanism shall be in place for all releases, which will be done on a quarterly basis. Only the actual expenditure will be borne by the Government and there is no extra cost involved other than the actual.

1 communicate  
to EMRI

1/5/2013

2. The Memorandum Of Understanding signed between Emergency Management Research Institute and the Project Director, Tamil Nadu Health Systems Project for a period of 5 years expired on 04.05.2013. While reviewing the performance of Emergency Management Research Institute in the 4<sup>th</sup> State Level Advisory Committee Meeting held on 04.10.2012, it was informed that as the Memorandum Of Understanding signed between Emergency Management Research Institute and the Project Director, Tamil Nadu Health Systems Project for a period of 5 years will expire on 04.05.2013, a proposal may be submitted to Government for consideration for extension of the service. The same issue was discussed in the 5<sup>th</sup> State Level Advisory meeting held on 29.01.2013 and based on the decision, the Project Director, Tamil Nadu Health Systems Project was requested to send a proposal to Government.

3. Accordingly, the Project Director, Tamil Nadu Health Systems Project has sent proposals to continue the Emergency Ambulance Services for a further period of 5 years from 05.05.2013. The Project Director has reported that consequent on the change of management of Emergency Management Research Institute at Headquarters, the name of the organization has been changed as GVK Emergency Management Research Institute, Hyderabad. He has also reported that the fleet strength has increased from 187 Ambulances to 606 and it would further increase to 714 by the end of this financial year. Apart from providing Emergency Management Services, Inter Facility Transfer of patients between Government secondary care hospitals to tertiary care hospitals for providing specialty treatment was also included. Also to reduce the death of sick new born babies, the specially designed neo-natal ambulances with required equipments are under operation at Chennai, Kancheepuram, Cuddalore, Madurai and Dharmapuri. It is also planned to extend this Neonatal ambulance services in the remaining districts.

4. In the mean time, GVK Emergency Management Research Institute has represented to Government that the expenses incurred in providing the services has increased due to provision of further service extensions like Neonatal, Inter Facility Transfers (IFT), Patient drop back, Hill terrain services, Hospital Staff Training, 104 Health Help Line, Emergency Rooms, Fixed day Health Services etc., Hence, they have requested to sanction a fixed amount towards notional costs of Project Monitoring, Protocols and Process Implementation over and above the actual operating expenses incurred for the Tamil Nadu 108 services while renewing the Memorandum of Understanding for 5 more years and that this amount may be given as a fixed amount of Rs.5000/- per ambulance per month over and above the actual direct operational expenses of 108 Ambulance services. However, the Project Director, Tamil Nadu Health Systems Project has stated that the existing actual cost method only may be followed and the request for fixed cost need not be considered.

5. The proposal of the Project Director, Tamil Nadu Health Systems Project was examined by the Government. The Project Director was instructed to constitute a Committee as per Sec. 16 (b) of the Tamil Nadu Transparency in Tender Act, and taking into consideration Clause 3 (e) of the Memorandum of Understanding, dealing with Intellectual Property Rights and the current proposal being in actual expenditure basis, and introduction of another vendor may only result in development / standardization delays, increased costs for new protocol / software development or licensing and to forward the recommendation of the Committee to Government for further action.

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6. Based on the instructions of the Government, the Project Director, Tamil Nadu Health Systems Project constituted a committee.

7. The Project Director has reported that after considering the Technical Expertise, Training and Research, Efficiencies, Scale of Operations, Innovations, Professional, Transparent & Not-for-Profit of the proposal, the Committee has recommended for the continuation of Emergency Management Services as per the existing terms and conditions through GVK Emergency Management Research Institute, considering the uniqueness of the service in terms of scale of operation, software, Intellectual property rights, technical expertise, protocol, costing model etc. He has forwarded the recommendation of the Committee to the Government and requested necessary Government Orders.

8. The Government have examined the proposal carefully taking into consideration the recommendation of the Committee also and decided to approve the proposal of the Project Director, Tamil Nadu Health Systems Project. Accordingly, the Government direct that the Emergency Ambulance Services sanctioned in the Government Order read above, be extended for a further period of 5 years with effect from 05.05.2013 under the existing system of releasing funds on actual budgetary basis, and other terms and conditions as already ordered in the Government Order read above through GVK Emergency Management Research Institute, Hyderabad, without 5% contribution by GVK Emergency Management Research Institute, Hyderabad.

9. This order issues with the concurrence of the Finance Department vide its U. O. No.105/JS(Dr.PU)/2013, dated:15.04.2013.

BY ORDER OF THE GOVERNOR)

J.RADHAKRISHNAN  
SECRETARY TO GOVERNMENT

To  
The Project Director, Tamil Nadu Health Systems Project, Chennai- 6.  
The Mission Director, National Rural Health Mission, Chennai-6.  
The Director of Medical and Rural Health Services, Chennai-6.  
The Director of Medical Education, Chennai-10.  
The Director of Public Health and Preventive Medicine, Chennai-6.  
The Principal Accountant General (A&E), Chennai - 18.  
The Principal Accountant General (Audit I), Chennai -18.  
The Pay and Accounts Officer(South), Chennai-35.

Copy to:

The Secretary to Government of India, Ministry of Health and Family Welfare,  
New Delhi - 11.  
The Country Director - India, The World Bank, New Delhi Office, 70, Lodhi Estate,  
New Delhi - 3.  
The Finance (Health-II) Department, Chennai- 9.  
SF/SC.

// FORWARDED BY ORDER //

G. S. Srinivasan  
2013/13  
SECTION OFFICER  
2013